

Dear Parent,

We are delighted to introduce an exciting new initiative that underpins our unwavering commitment to food safety and inclusivity within our school communities: the Allergen Buddy Scheme.

Recognising the growing need to address food allergen concerns and ensure the wellbeing of all our customers, we have established our Allergen Buddy Scheme to provide an easily accessible and visible point of contact for any queries or concerns relating to food allergens.

Introducing the Allergen Buddies

Our Allergen Buddies are fully trained members of our catering team, identifiable by their distinctive purple aprons and hats, making them easily recognisable to those who may need assistance.

Roles and Responsibilities

The Allergen Buddies will be strategically positioned at tills or serving counters during service times. Their primary responsibilities include:

- Guiding customers towards making safe food choices
- Answering any questions or concerns regarding food allergens
- Providing up-to-date and accurate allergen information

Our Allergen Buddies have undergone thorough training to ensure they possess the knowledge and skills required to assist customers effectively. We are confident that their presence will greatly enhance the dining experience for individuals with food allergies, providing them with the peace of mind they deserve.

Our Commitment to Safety

At School, the safety and well-being of students and staff are of paramount importance. The Allergen Buddy Scheme is part of our broader effort to create a safe and inclusive dining environment for everyone. We believe that by providing clear, accurate, and accessible information, we can help our customers make informed choices and enjoy their meals with confidence.

ASK YOUR ALLERGEN BUDDY!



**Look for the purple
aprons and hats!**

Your school 'Allergen Buddy' is available during mealtimes to provide information and answer questions relating to allergens.

They are part of the Innovate catering team and can be identified by their purple aprons and hats.